



WELCOME TO THE CROWN & ANCHOR SOCIETY.™

At Royal Caribbean International,® we do everything possible to recognize our most loyal guests for who they are. That's what the Crown & Anchor Society program is all about – bringing you the cruise vacation experience you deserve. Offering benefits that will enhance your adventure both on and off the ship. There are four membership levels in the Crown & Anchor Society: Gold (after 1st completed cruise), Platinum (after 5 completed cruise credits), Diamond (after 10 completed cruise credits) and Diamond Plus (after 24 completed cruise credits). The benefits improve at each level. The more you cruise with us, the more you get. Yet there are plenty of great member benefits even after only one cruise. So join the Crown & Anchor Society today and start enjoying them.

Gold <small>(After 1st completed cruise)</small>	Onboard Benefits <i>(all levels)</i> <ul style="list-style-type: none"> • Ultimate Value Booklet* <i>(savings increase at each membership level)</i> • Complimentary Wine Tasting** • Welcome Back Party** • Commemorative gift 	Additional Benefits <ul style="list-style-type: none"> • Receive an extra cruise credit when you purchase and sail in a suite <i>(categories RS, OS, FS, GS, JS,)</i>† • Receive an extra cruise credit when you sail on a 12 night or longer cruise/cruisetour.† • Member Contest • Member Cruises • Crown & Anchor Society Desk for membership inquiries (800) 526-9723
Platinum <small>(After 5 completed cruise credits)†</small>	Onboard Benefits <i>(in addition to above)</i> <ul style="list-style-type: none"> • Private departure lounge <i>(available for entire family)</i> • Exclusive onboard event • Robes for use onboard • Priority check-in <i>(where available)</i> <i>(available for entire family)</i> 	Cruise Planning Benefits <i>(in addition to above)</i> <ul style="list-style-type: none"> • A special number to call for precruise benefits, 888-437-1953‡ • Complimentary custom air fee‡ • Special rates on balcony and suite staterooms‡ • Receive equivalent Captain's Club member recognition when you sail our sister line, Celebrity Cruises®
Diamond <small>(After 10 completed cruise credits)†</small>		
Diamond Plus <small>(After 24 completed cruise credits)†</small>		
Diamond	Onboard Benefits <i>(in addition to above)</i> <ul style="list-style-type: none"> • Priority wait list for sold-out shore excursions/spa services <i>(available for entire family)</i> • Concierge service on select ships§ • Priority departure from ship <i>(available for entire family)</i> 	Cruise Planning Benefits <i>(in addition to above)</i> <ul style="list-style-type: none"> • Priority wait list for dining room seating‡
Diamond Plus	Onboard Benefits <i>(in addition to above)</i> <ul style="list-style-type: none"> • Personalized amenity • Behind-the-scenes tours§§ • Additional benefits at 50, 75 and 100 cruise credits 	Cruise Planning Benefits <i>(in addition to above)</i> <ul style="list-style-type: none"> • Exclusive access to Loyalty Specialist for you or your travel agent • Preferred seating in main dining room • Membership card, luggage tags, and lapel pin
NEW! Youth Program <small>(Ages 17 and under)</small>	Onboard Benefits <ul style="list-style-type: none"> • Same benefits as accompanying parent <i>(where age-appropriate)</i> • Youth Activity & Ultimate Value Booklet 	<ul style="list-style-type: none"> • Youth Commemorative gift • Accumulative credits toward adult-tier membership

* Savings certificates to use in our spas, casinos, bars, and more – delivered to your stateroom first evening of cruise.

** Offered only on cruises seven nights or longer.

† Earn one cruise credit for each completed sailing and earn an extra cruise credit when you purchase and sail in a suite (for sailings beginning on or after January 1, 2004) or when you sail on a 12 night or longer cruise/cruise tour (for sailings beginning on or after January 1, 2003).

‡ In order to take advantage of these precruise benefits, complimentary custom air fee, special rates on balcony and suite staterooms, and priority wait list for dining room seating, you must call 888-437-1953 prior to the cruise. Complimentary custom air fee will only be waived once. For any additional changes made after the initial request, the normal custom air fee will be applied.

§ After 5:00 p.m. access to Concierge Club is limited to guests 18 and older. During other times, guests under 18 must be accompanied by a parent or guardian.

§§ On cruises five nights or longer.

Terms & Conditions

Royal Caribbean Cruises Ltd. has the right to terminate the Crown & Anchor Society Program ("the Program") or to change the Terms and Conditions of participation and benefits, in whole or in part; at any time without notice. Membership may be terminated at our sole discretion for anyone appearing to be utilizing the Program in a manner inconsistent with its terms, conditions, or intent. To qualify as a Crown & Anchor Society member, you must have taken at least one eligible Royal Caribbean cruise. Program level accrual is based on the number of eligible cruise credits earned per individual. Guests are eligible for Gold membership in the Crown & Anchor Society after one cruise. After five cruise credits, they are eligible to become Platinum members. After ten or more cruise credits they are eligible to become Diamond members. And those who have taken twenty four or more cruise credits are eligible to become Diamond Plus members. Eligible cruises exclude all reduced cruise fare (e.g., employee/employee family rates, vendor rates, etc.) Group Charter/Incentives and other cruises as designated by Royal Caribbean at its sole discretion. All questions or disputes regarding the eligibility for the Program or provision of benefits will be resolved by Royal Caribbean at its sole discretion. Not all services can be provided on all Royal Caribbean ships. We shall not be liable for refunds or for damages resulting from failure to deliver such services. All Program discount coupons are subject to the Terms and Conditions stated herein on the discount coupons. Each Program member shall be responsible for advising the Crown & Anchor Society Desk of address changes, and we shall have no liability for misdirected mail, or any consequences thereof. Other terms and conditions apply. Offer void where prohibited by law.

Custom Air: Special Air Requests

Royal Caribbean's Custom Air Department can handle your special requests, including: booking guests wishing to travel together; booking premium class air seats on your preferred carrier; booking your preferred schedule and/or airline; extended stays or early/late flight schedules before or after your cruise vacation. Custom Air can handle air arrangements for gateways "not offered." Custom Air also provides the value of airport transfers and baggage service (for day of sailing arrivals only), which is part of Royal Caribbean's standard air program. The program may be withdrawn at any time. Available to Platinum, Diamond and Diamond Plus Crown & Anchor members only. A valid Crown & Anchor Membership Number must be presented to the reservations agent when making your arrangements. Complimentary custom air fee will only be waived once. For any additional changes made after the initial request, the normal custom air fee will be applied. Custom Air allows you to plan your air schedule up to 11 months in advance of sailing. Custom Air requests can be booked up to 7 days prior to sailing for North American itineraries and 35 days prior to sailing for European and other international cruises. Any changes to a Custom Air request must be made through the Custom Air department and may be subject to additional fees. Custom Air requests may be done over the phone for both Individual and Group guests. The phone number is 888-437-1953. Custom Air requests may also be made through e-mail at customair@rccl.com. Custom Air is open weekdays 9 am-8 pm EST and 9 am-5 pm on Saturdays and Sundays.

Custom Air applicable to North American departure cities only.

Royal Caribbean is not responsible for changes in airline schedules or flight numbers after tickets have been issued. Any additional cost, including penalties, will be at the guests expense. If you cancel your Air Arrangements, you may be subject to cancellation fees. Some countries require guests to pay an airport arrival or departure tax, which is not included in the guest air ticket. The guest is responsible for this tax. Air tickets may only be used in conjunction with a cruise package and are subject to Royal Caribbean International's® cruise cancellation penalties. Custom Air obtains seat assignments at the time of booking, subject to the carrier's availability. Otherwise, consult your travel agent for seating assignments. Guests purchasing Air Arrangements release Royal Caribbean from any and all claims for loss or damage to baggage or property, for personal injuries or death, or for loss from delay arising out of the acts, omissions or negligence of any independent contractors such as air carriers, hotels, restaurateurs, transportation providers or other providers of services or facilities offered in addition to the ship's cruise vacation. The attention of the Air Arrangements guest is specifically directed to the Cruise Ticket Contract included as part of the cruise ticket Royal Caribbean, in arranging for the transportation of guests to and from the ship, does so with independent contractors and only as a convenience to the guests. Royal Caribbean is not responsible for incidents such as airline cancellations, reroutings, or any disruption of scheduled services or accommodations.

Special Rates on Balcony and Suite Staterooms

Promotion may be redeemed at any travel agency, at time of booking, and is not transferable. This program is capacity controlled and may be withdrawn at any time. Promotion is applicable to balcony and suite categories only and is available to Platinum, Diamond and Diamond Plus Crown & Anchor members only. The offer cannot be used with certain restricted fares and is not combinable with any other promotion or offer unless expressly stated therein. The offer value will be deducted from final payment upon review by Royal Caribbean International, to verify applicability. Discount applies on a per stateroom basis, double occupancy. Prices vary by ship and sailing dates and space is subject to availability at time of booking. A valid Crown & Anchor Membership Number must be presented to the reservations agent when making your arrangements. Please call or have your travel agent call our exclusive toll-free number 888-437-1953 to make arrangements.

We've put together a few questions that will help us understand you better and give you the best cruise vacation experience possible. Please take a moment to answer them. Thank you.

What destinations are you interested in traveling to? (You can select more than one)

- | | |
|--|---|
| <input type="checkbox"/> Caribbean | <input type="checkbox"/> Mexico |
| <input type="checkbox"/> Alaska | <input type="checkbox"/> Europe |
| <input type="checkbox"/> Hawaii | <input type="checkbox"/> Transatlantic |
| <input type="checkbox"/> Bermuda | <input type="checkbox"/> Canada/New England |
| <input type="checkbox"/> Bahamas | <input type="checkbox"/> Panama Canal |
| <input type="checkbox"/> South America | <input type="checkbox"/> Asia/Pacific |
| <input type="checkbox"/> Australia/New Zealand | |

Which activities are most important to you when you travel? (You can select more than one)

- Family enjoyment
- Relaxation and rejuvenation
- Health and fitness
- Exploring new cultures or places

When do you plan on taking your next cruise vacation?

- | | |
|---|---------------------------------------|
| <input type="checkbox"/> Less than 3 months | <input type="checkbox"/> 10-12 months |
| <input type="checkbox"/> 3-6 months | <input type="checkbox"/> 12+ months |
| <input type="checkbox"/> 7-9 months | |

Are you usually able to travel in 45 days or less?

- Yes No

What is your cruise history?

- I've cruised with Royal Caribbean
- I've cruised, but *not* with Royal Caribbean
- I've never cruised

How would you prefer to reserve your cruise vacation?

- With a travel agent
- By telephone with a Royal Caribbean "Certified Vacation Planner"
- Online using Royal Caribbean's website
- Online using a travel site