

# Bye-bye for now.

## NORWEGIAN GEM

### Disembarkation Program for New York

Saturday February 19th, 2011

Enjoy every minute of your vacation with Freestyle Cruising®. With Freestyle Cruising®, even disembarkation day will be a breeze. Simply place your suitcase outside your stateroom Friday night with your color-coded luggage tags attached and keep a small overnight bag with the essentials. We ask that you leave your stateroom by **9:00 am**, but you've still got a few vacation hours to enjoy a leisurely breakfast or just relax in one of our public rooms until your luggage tag color is announced. (Note: announcements are not made directly into the staterooms, you may tune in to Channel 23 on the television or check-out the screens around the ship).

### Enjoy the last day of your cruise

#### Morning Drink Specials:

Java Cafe

Pool and Jacuzzi are open for your enjoyment!

Photo Gallery Open

**\*Additional Taxes:** Additional taxes apply while in US ports.

Bloody Mary, Screwdriver, Mimosas only \$4.25 + 15% Auto gratuity

Crystal Atrium, Deck 7, Mid

7:00am-10:00am

Tahitian Poolside, Deck 12, Mid

7:00am-Continuously

Photo Gallery, Deck 7, Aft

7:00am - 9:00am

### Where you can eat breakfast

6:30am - 8:00am

Room Service - Continental Breakfast

Touch Speed Dial Button

6:30am - 9:30am

Breakfast Buffet is available

Garden Café, Deck 12, Mid

7:00am - 9:00am

Breakfast

Grand Pacific Main Dining Room, Deck 7, Aft

7:00am - Close

Breakfast

\*\*Weather Permit

Topsider Grill, Deck 12 Mid

7:00am - Close

Breakfast

\*\*Weather Permit

Great Outdoor, Deck 12 Aft

### Settling your account

**6:30am-9:30am**, Crystal Atrium, Deck 7, Mid

An itemized statement of your onboard credit account will be delivered to your stateroom after 4:00am on Saturday morning. If you are settling your account with cash or travelers checks, or if you have any discrepancies with your billing, please proceed to the Onboard Credit Desk in the Crystal Atrium, Deck 7, Mid, during the published opening hours. Please be reminded that foreign currencies cannot be accepted or exchanged on the final morning of the cruise. If you have made arrangements to settle your account with a credit card, your charges will automatically be billed to your credit card and it will not be necessary to go to the Onboard Credit Desk.

If you are planning to switch your payment from Debit card to cash kindly be advised that during embarkation when your debit card is swiped, an initial authorization hold is obtained. Throughout the voyage, incremental authorizations are held based on actual expenditure. This will reduce the availability of cash in your checking or debit account. Releases of authorization holds are entirely at the discretion of the issuing bank, and can vary from as little as 72 hours up to 30 days. All accounts must be settled onboard prior to disembarking the ship in New York.

### What is the service charge?

A \$12 USD discretionary service charge has been automatically added per guest per day (for guests three years and older) to your shipboard account for all staterooms. This charge will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff who have provided services to enhance your overall cruise experience.

However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities.

### Luggage information

Place your luggage outside your stateroom no later than midnight, Friday evening. A reminder, all liquids, gels & aerosols must be placed in luggage to be checked in. Keep documents (passports, proof of ID, airline tickets, customs declaration form etc.) in carry on luggage. Keep carry on luggage to a minimum. Please note: If you are carrying your entire luggage off the vessel, do not place any colored luggage tags on your bags.

### Wheelchair assistance

Guests requiring wheelchair assistance into the terminal are kindly asked to meet in Orchid Garden, Midship Deck #7. Wheelchairs and attendants will be standing by and providing assistance according to the below color tags list.

No room pick up available. Please keep in mind we can accommodate limited guests at a time due to the CBP process



## Lost and Found

Kindly check if you have taken all your personal belongings before leaving your staterooms on disembarkation morning. Guests are requested to contact the Guest Service Desk located at the Crystal Atrium on deck #7 to report any lost items.

## Mini Bar

We will take a final inventory and lock the Mini Bar on the last evening of your cruise. Please let your Stateroom Steward know if you need to keep the Mini Bar un-locked. Beverages can be ordered from Room Service by pressing the speed dial button.

## Liquor Distribution

All liquor bottles collected at the gangway and all liquor bottles purchased in the recommended stores will be available for pick up last day of the cruise between 7:00PM – 9:00PM on Deck 7 Midship, Starboard side  
All liquor bottles purchased onboard will be available for pick up on Friday evening between 6:00pm- 12:00am in the Gift Shop, Deck 7, Fwd.

## Filling out your U.S. Customs Form

All Heads of Households, regardless of nationality, must complete one U.S. Customs Declaration Form to include those family members traveling with you and residing at the same address.

**You Must Declare the Total Value of All Articles Acquired Abroad** that you are bringing into the United States, including those items purchased on the ship. All tax-free items (i.e. artwork, unset precious gemstones, perfume, cosmetics, antiques and U.S. made products), must be listed on the back of the Customs declaration form. Undeclared merchandise is subject to seizure and/or penalty. If you have exceeded your Customs exemption, you must list all purchases on the back of the Customs form and the head of the household must present themselves with receipts to United States Customs and Border Protection officials in the terminal in New York.

**Prohibited Items:** Fruits, nuts, plants, soil, flowers, drugs, narcotics, indecent materials, Cuban cigars, African ivory, Snake skin, Turtle shell products, guns or weapons.

**Special Note:** As per US Customs and Border Protection Officials, strictly no photography or videotaping is allowed in the terminal. The use of cellular phones is also prohibited.

## Custom Allowance

### U.S. RESIDENTS ALLOWANCE - What can you bring back to U.S.?

- Purchases up to \$800 per person
- 1 carton of 200 cigarettes – must be 21 years or older. Excess U.S. Cigarettes marked with "U.S. tax-exempt for use outside U.S." or "made for export only" will be seized. Applicable internal revenue taxes and duties will be assessed on cigarettes overages and foreign manufactured tobacco products.
- 100 Cigars (No Cuban cigars allowed) – must be 21 years or older
- 2 liters of alcohol as long as 1 is a product of the Bahamas – must be 21 years or older. Applicable internal revenue taxes and duties will be assessed on alcohol overages.

### CANADIAN CITIZENS ALLOWANCE- What you can bring back to Canada?

- \$750 (Canadian) worth of merchandise
- 40 Oz. (1.14 liters) of liquor or 51 oz. (1.5 liters) of wine or 24x12oz. (355 ml.) bottles or cans of beer or ale
- 200 cigarettes, 50 cigars, 200 grams of tobacco and 200 tobacco sticks

### UK CITIZENS ALLOWANCE – What you can bring back to UK?

- 200 cigarettes; or 100 cigarillos; or 50 cigars; or 250g of tobacco
- 4 liters of still table wine
- 1 liter of spirits or strong liqueurs over 22 per cent volume; or 2 liters of fortified wine, sparkling wine or other liqueurs such as port or sherry.
- £340 worth of all other goods including gifts and souvenirs.

## Continuous disembarkation information

**Continuous Disembarkation Information: Television Channel 28**

## Easy Walk Off Disembarkation

We want to tell you about a cool way you can disembark the ship. It's called **Easy Walk-off Disembarkation**. If you'd like to participate, the only catch is you must be able to carry all of your bags ashore **on your own**. (So, for our guests with special needs, wheelchairs, strollers or guests with walking difficulties, it's probably best that you don't participate in this program)

- Disembark at your leisure anytime between **08:15am** and the last call (hours may change due to local clearance procedures).
- You'll be in the first group off the ship (once it's cleared by local officials).
- You don't have to worry about the color-coded tag disembarkation system which lets you avoid the crowd in the baggage claim hall.

## Just say when. Here's where you can choose to leave us

Simply pick up the luggage tag that corresponds with the time you would like to leave. It's that simple! You can use the guide below to choose the tag that corresponds with the time you would like to leave.

If you have arranged an NCL Transfer to the airport or Hotel package, the luggage tags will be delivered to your stateroom.

Luggage tags are located in the Crystal Atrium on Deck 7, Mid starting **Thursday at 8:00 am**. Please note: If you are carrying off your own luggage (Easy Walk off option), do not place any colored luggage tags on your bags.

Times are approximate. Please listen for announcements in any of the public areas. Please do not disembark until your color luggage tag has been called.

Please have your Gem Guest Keycard, Passport and completed U.S. Customs Declaration Form as you disembark the vessel. We anticipate commencement of checked luggage with assigned color tags at approximately **08:45 am**.

## Order of Disembarkation (Order may vary, please listen for announcements)

Expected Time	Color	Luggage Location	DESCRIPTION
Approx 08:15 AM	N/A		EASY WALK OFF For Independent Guests ONLY carrying their own luggage *No luggage/wheelchair assistance is provided
Approx 08:45 AM	YELLOW	On the Pier	LATITUDES GOLD AND PLATINUM
Approx 08:45 AM	PINK	On the Pier	GUESTS with INDEPENDENT travel arrangements
Approx 09:00 AM	BLUE	On the Pier	NCL AIRPORT TRANSFERS & POST CRUISE PACKAGE JFK (JFK), NEWARK (EWR), LA GUARDIA (LGA) (Flights should be after 2:00 PM)
Approx 09:20 AM	GRAY	On the Pier	GUESTS with INDEPENDENT travel arrangements
Approx 09:40 AM	ORANGE	On the Pier	GUESTS with INDEPENDENT travel arrangements
Approx 09:50 AM	PURPLE	On the Pier	GUESTS with INDEPENDENT travel arrangements
Approx 10:00 AM	GREEN	On the Pier	GUESTS with INDEPENDENT travel arrangements
Approx 10:10 AM	RED	On the Pier	GUESTS with INDEPENDENT travel arrangements



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